

PRIVACY AND YOUR HEALING PRACTICE

GUIDELINES FOR PRACTITIONERS AND CLIENTS

It is our pledge to work with you in confidence.

**We ask in return that your session remains private between us,
the healer(s), and yourself, the recipient.**

No personal information will be shared without your express – written or recorded consent.

**No video footage, voice messages, digital recordings of any kind
will be shared without your express – written or recorded consent.**

Reviews via our platform(s) -

- Reviews may be used for marketing purposes, they are an excellent tool for receiving feedback and of course sharing your experience at our practice. You may choose to give a review anonymously or choose not to review – talk to us about how and where you can give us a review if you'd like to.

We pledge to always work in the interests of your health and well-being.

We acknowledge the vulnerability you may have as a client.

We have read the NZ Naturopaths & Medical Herbalists Code of Conduct, & the Reiki NZ Rules Of Practice/ Code Of Ethics and endeavour to use these as a guideline for our practice.

Perhaps someday there will be a formal legal umbrella for our field, but until then, there are ways of protecting each other through common law, i.e. The Privacy Act, Health & Safety At Work Act & The Fair Trading Act.

USEFUL LINKS

NATUROPATHS AND MEDICAL HERBALISTS CODE OF CONDUCT – Download Link

<https://naturopath.org.nz/wp-content/uploads/2022/11/Code-of-Conduct-Approved-2019.pdf>

LEGALITIES AROUND SOCIAL MEDIA USE

For information about Social Media use in NZ and the legal factors to consider when using social media <https://legalvision.co.nz/e-commerce/social-media-use/>

NZ PRIVACY ACT

<https://www.legislation.govt.nz/act/public/2020/0031/latest/LMS23223.html>

If you, as a client or healer feel that your health and wellbeing and or privacy has been compromised or you need advice and guidance here are some helpful contact details.

COMMUNITY LAW NEW ZEALAND

Free Legal Help throughout New Zealand

<https://communitylaw.org.nz/free-legal-help/>

PRIVACY COMMISSION <https://www.govt.nz/browse/consumer-rights-and-complaints/how-to-complain/privacy-complaints/>

If you think your privacy has been breached call The Privacy Commissioner enquiries line on **0800 803 909.**

This information has been collated as a courtesy by Hayley Benseman as a helpful tool for healers and those who seek healing experiences. Always do your own due diligence and seek your own specialist/legal advice.